



News Release

Attorney General Robert E. Cooper, Jr.

FOR IMMEDIATE RELEASE

August 28, 2014

#14-17

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New NHTSA Rule Provides Consumers with Recall Information of Cars and Motorcycles

Attorney General Bob Cooper wants Tennesseans to be aware that they will now have access to vehicle recall information under a new National Highway Traffic Safety Administration (NHTSA) rule. The new rule requires automakers and motorcycle manufacturers to provide vehicle specific recall information for consumers on the NHTSA's SaferCar website – www.safercar.gov.

It was recently determined as many as 30% of recalled vehicles do not receive the necessary repairs, according to NHTSA research, which leave many drivers at risk. Consumers are often unaware their vehicles are subject to recall, let alone whether or not the car has had the related repair.

"This new tool will help consumers maintain safe cars," Attorney General Cooper said. "It will also give potential buyers a resource to research the recall history of the car they are looking to purchase."

Under the new rule, consumers will be able to search under their Vehicle Identification Number (VIN) which will allow them to learn not only if their car is subject to a recall, but whether or not it has had the necessary repair. NHTSA now requires. Although many manufacturers have already been providing this vital information to NHTSA or making it available on their own websites, NHTSA now requires manufacturers to update recall information weekly.

To learn more about the new NHTSA rule and other car safety issues, visit www.safercar.gov.

Consumers should contact the Tennessee Division of Consumer Affairs (DCA) if they feel they have been the subject of an unfair or deceptive business practice. The DCA can be contacted at www.tn.gov/consumer or 615-741-4737 or 800-342-8385 (inside Tennessee).